

23 MAR 2020

To Our Valued Partners,

Personal Genome Diagnostics (PGDx) continues to evaluate the rapid developments and critical updates surrounding the novel [coronavirus \(COVID-19\)](#) outbreak. We continue to monitor information from Maryland state, the CDC, and the WHO and will follow their guidance as the situation evolves.

As this is an unsettling and unfamiliar situation with massive impact on our everyday lives, we rally around those who have been affected by the outbreak and support the healthcare workers and staff who are working tirelessly to ensure proper care for those in need during this difficult time.

UPDATE:

Today, Governor Hogan announced the mandatory closing of non-essential businesses across the state of Maryland by 5:00 pm today, March 23. This decision impacts PGDx to the degree that we will temporarily cease all on-site business **except critical testing in our CLIA lab and will have limited personnel on-site for other operations.**

While we have gone to remote work for the majority of our employees, **our CAP/CLIA lab** will remain open but with fewer personnel. Due to the reduction in operations, turnaround times could be impacted. We will communicate any change in timelines or deliverables as quickly and transparently as possible.

We want to thank you for continuously supporting PGDx. We are dedicated to delivering on our commitments to you and the cancer patients you serve to the best of our ability through these challenging times. Our team is available to answer any questions you may have regarding the status of current and future projects (CRServices@pgdx.com).

Sincerely,

Megan Bailey, MPH
Chief Commercial Officer, Personal Genome Diagnostics (PGDx)